

JUAN CARLOS MUNERA

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Miami, FL 33182

SUMMARY:

Accomplished professional and leader with a blend of hands-on technical expertise and strategic compliance advisory experience. Extensive experience in IT, Cybersecurity, and Compliance. Consistent delivery of high-impact results enabling leadership and the business in managing various programs and initiatives.

Bilingual in Spanish and English, with elementary proficiency in Portuguese.

Technical Areas of Experience:

Payments Security (DSS, PIN, P2PE), Systems Engineering, Network Security, Cloud Infrastructure and Security, AWS and Azure, Cybersecurity SOC Operations, Virtualization: VMWare, Hyper-V, Proxmox VE, OS Platforms: Windows Server and Linux/Unix

GRC Areas of Experience:

NIST Cybersecurity Framework, PCI, ISO 27001, SOC, SOX, SWIFT CSCF, CMMC

PROFESSIONAL EXPERIENCE:

Independent Contract/Advisory:

Martec Technologies

1/2025 – 12/2025

Sr. IT/IS Systems Engineer / Compliance Advisor

- Advised business on PCI-DSS v4.0.1 Compliance initiatives
- Aligned with business and implemented PCI compliance as a business-as-usual program
- Worked with stakeholders to document people, processes, and technologies. Established scope of environment, and compliance applicability.
- Scope reduction activities for data processing environment.

Corporate:

Ingram Micro, Inc.

2/2022 – 12/2024

Sr. Principal, Governance Risk and Compliance

- Served as an advisor to executive leadership on not only GRC but also on technical initiatives.
- Led PCI scope reduction efforts and outsourcing of card operations as well as validation of point-to-point encryption solutions. This translated into lowered applicability criteria and less requirements translating to lower risk and expenditure to the organization.
- Advised stakeholders on transition to PCI-DSS version 4.0 providing guidance on new changes applicable to the company and new controls required. Held meetings both with senior leadership as well as control owners to implement new changes prior to DSS 4.0 transition.
- Experience with continuous compliance throughout many frameworks and standards NIST CSF, PCI, SOC, SWIFT CSCF,, CMMC Maturity initiatives for public sector division.
- Assisted in Third Party Risk Management. Responsible for facilitating Quarterly Business Reviews, third party audits, customer audits, and walk- throughs.

ThriveDX

5/2020 – 12/2024

Cybersecurity Instructor (part-time)

- Lead Instructor in Cybersecurity continuing education programs offered at various Universities.
- Assigned universities include University of Miami, New York University, University of Michigan, and California State University.
- Courses I taught: Microsoft Security, Network Security, Cyber Infrastructure and Technology, Ethical Hacking, Digital Forensics and Incident Response, but still very much enjoy teaching Introductory level courses.

Cipher Security, a Prosegur Company
Principal Security Consultant

4/2016 – 10/2021

- Highlight consulting achievement was to enable customer bank to obtain their initial PCI- DSS certification through a combined effort of both customer teams and consulting advisory to achieve the key business objectives.
- Project involved leading PCI Compliance efforts, working with all teams involved, and managing client expectations and timelines. Ultimately, it enabled the bank to meet the key business objective of launching its Merchant Services division.
- Engaged with customers to secure their Credit Card Data Environments and meet the Payment Cards Industry's Data Security Standard. This work involved traveling for on-site assessments, report writing, and attesting via to customer's compliance to the payment card brands and acquiring banks.
- Acted as a SOC Tier 3 escalation point and worked with SOC Manager and SOC team frequently on escalations and high-priority incidents.
- Additionally, worked with team to improve processes and stand up new Managed Detect and Response (MDR) setups for new MSSP clients. This included new SIEM setup, custom correlation rules, log ingestion, and assistance with SOAR.
- Assisted in reviewing and improving custom playbooks for different customers on the MSP offering.
- Lead consultant for Miami office, traveled to customer sites on various engagements to perform Compliance, Security and Vulnerability Assessments. Assessed according to customers' regulatory compliance requirements and security standards. Familiar with tools like Tenable Nessus, Rapid 7 Nexpose and InsightVM, Qualys , OpenVAS, and others.

Telefonica Business Solutions – Datacenter
Sr. Information Security Engineer/Systems Engineer

12/2006 – 2/2016

- Team Lead for the Managed Service Security Provider division in a large high-security datacenter for a top telecommunications and managed service provider.
- Worked closely with Systems Engineering, Network Ops, and Infrastructure to stand-up datacenter hosting environments for clients in all business verticals.
- Network topology design alongside NetOps to meet MSP customer requirements.
- Managed MSP Datacenter Carrier-grade firewall with hundreds of customers. Installed, Configured, Managed Firewalls, IDS/IPS, Web Application firewalls and other technical controls for securing hosted environments.
- Met with peers in Technology Steering Committee on a periodic basis to evaluate and test new products and services for internal corporate use cases as well as service offerings to customers.

ADDITIONAL RELEVANT EXPERIENCE:

AerSale (formerly Sargent Avborne Aerospace), The Brand Institute

EDUCATION:

Bachelors of Science – Information Systems Security ITT Technical Institute

CERTIFICATIONS:

- ISC2.org Certified Information Systems Security Professional (CISSP)
- PCI Security Standards Council DSS Ex-Qualified Security Assessor (QSA)
- PCI Security Standards Council DSS Internal Security Assessor (ISA)
- PCI Security Standards Council Certified DSS PCI Professional (PCIP)
- British Standards Institution ISO 27001 Lead Auditor
- British Standards Institution ISO 27001 Lead Implementer
- EC-Council Certified Ethical Hacker (CEH)